A.V.R.E. Short Stories
Annual Report
2011 - 2012
President and Board Chairs’ Letter

Dear Friend:

It’s been said that a picture is worth a thousand words, but it takes both to tell a good story. The picture draws the eye in, and the words trigger imagination. A.V.R.E. has written many stories over the past two years about success, growth, and challenges.

We celebrated our 85th Anniversary, albeit a little late! The 2011 flood delayed our celebration and challenged the entire community, while demonstrating our strength and commitment to our neighbors. An A.V.R.E. employee was recognized nationally for her drive to succeed and her commitment to excellence. Young consumers took on the challenge to live healthier, better lives — two of them even traveled to Colorado to play sports with blind athletes from around the country. Staff, consumers, their families, and elected state representatives forged ahead to advocate for the benefits of vision rehabilitation and to protect consumers through professional licensure.

So much was achieved, but much more remains to be accomplished. We are committed to investing our strengths and confronting our weaknesses to make the next two years even more successful and productive. We look forward to serving our entire community and thank those who support us and have confidence in our ability to carry out our mission. We hope you enjoy reading our stories and that you will make opportunities to share them with others.

Robert K. Hanye  
President & CEO

Kelly Storm  
Association Board Chair

Thomas Sbarra  
Foundation Board Chair
Governance and Management

Association Board of Directors

Kelly L. Storm, Chair  
Jack Houseknecht, Vice Chair  
Marena G. Gonz, Secretary  
Paul Komar, Treasurer  
Sister Mary Anne Brawley  
Brian Kessler  
James Lewis  
Samuel K. Levene, Esq.  
Melvin E. Rhinebeck  
Maura Santangelo, MD  
Thomas K. Sbarra  
Maureen Wilson  
Richard Wu, MD  

Foundation Board of Directors

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Beverly Majka, Vice Chair  
Elizabeth Keyes, Secretary  
Ferris Akel III, Treasurer  
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Nancy Phillips  
Betsy Pietriyk  
Melvin E. Rhinebeck  
Jennifer Schorr

Senior Management Team

Robert K. Hanye, President/CEO  
Kenny Fernald, Vice President—Operations  
Beverly Docteur, Chief Financial Officer  
Richard McCarthy, Director—Health and Rehabilitation Services  
Jennifer Cubic, Director—Development and Communications

Key Affiliations

National Industries for the Blind (NIB)  
Industries for the Blind of New York State  
National Association of Parents of the Visually Impaired  
NYS Vision Rehabilitation Association  
National Association for the Employment of People Who Are Blind (NAEPB)  
VisionServe Alliance  
New York Council of Non-Profits, Inc.  
Greater Binghamton Chamber of Commerce  
Otsego County Chamber of Commerce  
Tompkins County Chamber of Commerce

Auditor

Johnson, Lauder and Savidge, LLP

Council of Record

Hinman, Howard and Kattell, LLP
Active Kids are Healthier Kids!

Physical activity and participation in sports are critical factors to being healthy. Being healthy is key to a high quality of life. For kids who are blind or visually impaired, participating in sports can appear out of reach. Research shows that students who participate in sports do better in school, are better adapted socially, and are more successful professionally. That’s why it’s so important to connect kids with programs that bring sports into reach and help them build skills for a healthy life.

Camp Abilities at SUNY Brockport is a one-week program offering kids with sensory disabilities the opportunity to learn about and participate in various sports, like Judo and tandem biking. There are also sports specifically designed for people who are visually impaired, like Beep Ball and Goalball. Trained staff work one-on-one with kids to teach them special adaptations for different sports, making participation in sports less daunting. When sports become a reality, kids become more focused, more confident and more independent.

The Challenger Little League of the Southern Tier is a baseball program for kids with disabilities. Each player wears a uniform, bats, runs the bases, and plays in the field. They learn turn-taking skills, how to follow directions, improve their ability to concentrate, and the meaning of good sportsmanship. It’s a great way for kids with special needs to learn a sport and have fun!
The United States Association of Blind Athletes (USABA) hosted the National Sports Education Camp in Colorado Springs in June 2012. Two young A.V.R.E. consumers met Olympic and Paralympic athletes, toured the U.S. Olympic Training Center and participated in a variety of sports, including Goalball! The camp was the conclusion of USABA’s National Fitness Challenge, which motivated almost 700 visually impaired youth from around the country to reduce their Body Mass Index and become more active in sports.

Tandemonium! is a homegrown event for A.V.R.E. Thanks to a loan from Camp Abilities, we had access to eight tandem bikes for the event. To generate some energy, we set up a closed course adjacent to the staging area for our Race For Sight. Ten kids who are visually impaired and their families learned about bike safety and then took to the course to see who could do the most laps. They met serious cyclists who participated in the Race For Sight, and some had the chance to actually ride a tandem with a racer. Most importantly, participants experienced something new and exciting and left the event more confident.
We Still Thrive at 85!

A lot has changed in 85 years, but we continue to create opportunities for success and independence with people who have sustained vision loss. What started as an idea to create jobs for people in Binghamton who are blind has grown into an organization that provides comprehensive vision rehabilitation services to consumers in nine New York and three Pennsylvania counties. And, of course, we still create jobs.

By 1930, the organization grew from just one blind employee to eight. Early production at the State Street facility included chair caning, weaving, and sewing. World War II brought with it opportunities for the Blind Work Association to make pillowcases and combat boot buckles – the very beginning of our work with the federal government. BWA even managed a retail shop to sell blind-made products. Despite significant fluctuations in the economy over the years, the Association continued to grow.

By 2011, the renamed Association for Vision Rehabilitation and Employment, Inc. employed 65 people and was manufacturing manila file folders and copy paper for the federal market and operating switchboards at three Veterans Administration hospitals. For one notable contract, we produced 17 million manila file folders for the Census Bureau!
Early vision rehabilitation services and home visits were implemented in the late 1930s. Some consumers even worked at sewing and weaving in the home to earn money. Services grew to include vision screenings in schools, cooking classes, and safe travel skills.

Today, comprehensive health and rehabilitation services are available for people of all ages, infants through seniors. Our professional staff members still make home visits, but they also work with consumers at school, work, and in our on-site Low Vision Center. They work with each individual to determine which skills will help them to be successful and independent. Infants are encouraged to explore their environments, young people prepare for college, work spaces are adapted to retain employment, and seniors are staying where they belong – in their own homes.

Success stories abound, but there is always more to do and more people to reach. We rely on support from our communities to support programming and to spread the word about the benefits of vision rehabilitation. As Helen Keller once said, “Alone we can do so little; together we can do so much!” We intend to thrive for another 85!
A.V.R.E. employees waved a huge “Thank You” to our sister agencies who went above and beyond to offer assistance to our employees and our local community after the September 2011 flood.

We celebrated 85 years of providing services and employment opportunities with a gala Open House and party!

Binghamton University School of Management students conducted a Strategic Improvement Study with A.V.R.E. staff and consumers.

Assemblywoman Donna Lupardo (left) met with A.V.R.E. staff members to talk about ways she can help us advocate for vision rehabilitation.

A.V.R.E. and employee Michele LaComb were featured in NIB’s Opportunity magazine.
In 2011, our VA Hudson Valley Medical Center switchboard operations at the Montrose and Castle Point campuses celebrated ten successful years.

NIB and NAEPB recognized A.V.R.E. supplier and customer Enterprise Group as their 2011 Large Supplier of the Year at the Opportunity Forum in Denver, Colorado.

With help from A.V.R.E., a Norwich consumer advocated for an Audible Pedestrian Signal in her community.

Our Bronx VA Switchboard Supervisor, Nina Bektic-Marrero, received NIB’s 2011 Milton J. Samuelson Career Achievement Award.

A.V.R.E. Accounting Associate Stephen Comency (center) was chosen to represent our industry as an NIB Public Policy Advocate.
Consolidated Financials -- FY 2011 & 2012
Consolidated Statement of Activities for the Association for Vision Rehabilitation and Employment, Inc. and the Foundation for Vision Rehabilitation and Employment, Inc.

<table>
<thead>
<tr>
<th>Revenue</th>
<th>2011</th>
<th>2012</th>
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<tbody>
<tr>
<td>Public Support</td>
<td>$190,329</td>
<td>$295,087</td>
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<tr>
<td>Health &amp; Rehabilitation Services</td>
<td>$500,255</td>
<td>$422,108</td>
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<tr>
<td>Sales Revenue</td>
<td>$8,920,116</td>
<td>$7,380,227</td>
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<td>Investment Income</td>
<td>$139,678</td>
<td>$177,657</td>
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<td>Realized Gain (Loss) on Securities</td>
<td>$229,508</td>
<td>($101,257)</td>
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<tr>
<td>Market Appreciation/Depreciation</td>
<td>$600,618</td>
<td>($20,766)</td>
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<td>Other Income</td>
<td>$35,303</td>
<td>$24,843</td>
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<tr>
<td><strong>Totals</strong></td>
<td><strong>$10,615,807</strong></td>
<td><strong>$8,177,899</strong></td>
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<tr>
<th>Expenses</th>
<th>2011</th>
<th>2012</th>
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<td>Business Operations</td>
<td>$8,044,961</td>
<td>$6,675,177</td>
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<tr>
<td>Health &amp; Rehabilitation Services</td>
<td>$780,779</td>
<td>$832,445</td>
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<td>Flood Relief</td>
<td>$0</td>
<td>$30,005</td>
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<td>Support Services</td>
<td>$702,244</td>
<td>$717,837</td>
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<tr>
<td><strong>Totals</strong></td>
<td><strong>$9,527,984</strong></td>
<td><strong>$8,255,464</strong></td>
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<th>Payroll</th>
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<tr>
<td></td>
<td>$2,056,869</td>
<td>$2,139,615</td>
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**Local Impact**
A.V.R.E. is committed to helping grow the local and regional economy. We place a priority on doing business with local companies and organizations. Dollars spent locally are dollars invested in the community and its future.

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<tr>
<th>Purchases</th>
<th>2011</th>
<th>2012</th>
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<td></td>
<td>$445,296</td>
<td>$569,245</td>
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<tr>
<th>Sales</th>
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<tr>
<td></td>
<td>$486,913</td>
<td>$552,749</td>
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Total Consumers Served
1,972

Consumers By County
2% Other - 35
3% Chemung - 70
7% Tioga - 133
8% Delaware - 171
9% Cortland - 183
11% Tompkins - 213
11% Chenango - 216
12% Otsego - 228
37% Broome - 723

Consumers By Age
Age
0-5 29 = 1%
6-19 98 = 5%
20-44 159 = 8%
45-64 253 = 13%
65-74 171 = 9%
75+ 1262 = 64%

Total Labor Force - 67
37% Sighted - 25
63% Blind/Visually Impaired - 42
Our Mission -- To create opportunities for success and independence with people who have sustained vision loss.

Our Vision -- To be first in choice and quality in services and employment for people with vision loss, and to be a model for the community.